

Services for the  
**LEGAL  
INDUSTRY**



## What makes Avalon different:

- Hyper-responsive team with a whatever-it-takes mentality
- SOC 2 Type 1 and HIPAA-compliant vendor
- RelativityOne Silver Partner
- One company to solve many challenges
- Direct access to subject matter experts
- Our team has worked with more than 40 Am Law 100 law firms
- We offer litigation support services to more than 850 law firms annually
- 92 Net Promoter Score (NPS) based on 4,000+ responses

Focus on your clients' cases by entrusting a variety of critical business services – including eDiscovery, cybersecurity, and managed office services – to the team at Avalon. Our experts will build strategic, customized solutions and deliver uncompromising service that allows you to overcome your challenges, amplify your capabilities, and ultimately, achieve your goals.

## eDiscovery

Every case is different, so you need an eDiscovery partner that can develop strategic processes and workflows and provide access to the most powerful technology in the industry. Our experts work diligently to deliver a smooth, efficient, and effective eDiscovery process that strategically gathers only the most pertinent data for your case, while also saving your firm time and money. Avalon is a SOC 2 Type 1 compliant vendor and, as a RelativityOne Silver Partner, we are known for delivering innovative ways of thinking, as well as providing exceptional service to our clients.

## Digital Forensics

Ensure that your litigation goes smoothly by partnering with the experts at Avalon. Our team collects data defensibly and in a forensically sound manner, so you can focus on strategizing for your case. Whether you need data collected onsite or remotely, from active devices or offline assets, we know where to find, obtain, recover, and analyze critical electronic evidence using today's most sophisticated technology and forensic software.

## Managed Review

Get the data you need to win your case by partnering with Avalon for your managed review needs. Our highly trained professionals improve efficiency and effectiveness of every review by utilizing best-in-breed technology, namely, RelativityOne. This powerful platform arms our experts with tools to review, redact, and produce documents quickly and proficiently, whether for litigation or in response to government

inquiries. By utilizing artificial intelligence in conjunction with the review process, our experts can detect patterns and trends in large volumes of data and identify relevant document faster than ever before.

## Managed Office Services

Your firm's needs are unique, which is why you deserve a dedicated in-house team of managed office services (MOS) experts who understand your business inside and out. Avalon will perform a detailed audit of your current systems, processes, volumes, and expenses, then customize back-office solutions, recommend and install equipment and software, and place people in your office to help ensure daily operations run seamlessly.

Our MOS team can handle tasks like:

- Document center management & staffing
- Receptionist services
- Records management
- Courier services

## Cybersecurity

With cyber threats rising in both volume and sophistication, you – and your clients – require a battle-tested cybersecurity team driven to stop threats in their tracks. Our experts work closely with attorneys whose

clients have experienced cyber breaches by helping them navigate and resolve the situation and providing full incident response support, including threat hunting, actionable threat intelligence, and digital forensics. Whether we're initiating incident response or providing security advisory services, we provide a white-glove experience and unwavering support throughout the engagement.

## Paper Discovery

While electronic data is growing exponentially, paper-based evidence is still relevant, which is why we continue to offer this crucial service to our clients. Avalon is one of the few remaining midsize companies that offers paper discovery, as many other larger vendors are unwilling or unable to perform this service. Our services include legal document copying and scanning, OCR, Bates numbering, and high-speed printing.

## Appellate Services

Filing details should be the last thing on your mind. Avalon works with attorneys to prepare, produce, and file briefs and records. We handle hundreds of appellate matters a year, so you can focus on crafting your arguments without needing to worry about the specific document handling rules handed down by the courts.

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